

ROBERTS TRAVEL GROUP HOLIDAY TRAVEL INSURANCE

A client holiday travel insurance scheme is available for all passengers travelling on our holidays which is arranged by

Wrightsure Services (Hampshire) Limited and underwritten by ETI – International Travel Protection (ERV), the UK branch of Europäische Reiseversicherung AG, who are authorised by the Bundesanstalt für Finanzdienstleistungsaufsicht (BAFIN – www.bafin.de) and approved by the Financial Conduct Authority (FCA – www.fca.org.uk) to undertake insurance business in the UK. Wrightsure Services (Hampshire) Ltd which is authorised and regulated by the FCA (their registration number is 311394) and which is permitted to advise on and arrange general insurance contracts. You can check these details online using the Financial Services Register (accessible from <https://register.fca.org.uk>) or by contacting the Financial Conduct Authority Consumer Helpline on 0800 1116768.

Should you wish to take out this travel insurance please include the appropriate premium when booking your holiday.

DEMANDS AND NEEDS

This insurance policy will suit the demands and needs of an individual or group (where applicable) who have no excluded medical condition(s), are travelling in countries included within the policy terms and who wish to insure themselves against unforeseen circumstances/events detailed in the cover section below. Subject to the terms, conditions and maximum specified sums insured.

IMPORTANT

We will not provide you with advice about the suitability of this product for your individual needs but will be happy to provide you with factual information.

We summarise below the details of the insurance cover provided which also includes 24-hour emergency service from Mayday Assistance Limited. The following is a brief summary of the cover available. Full details of cover and exclusions will be forwarded with your confirmation of booking. In any event you may ask for a specimen copy of the policy wording before booking should you wish to examine this in advance.

SUMMARY OF COVER

PLEASE SEE THE POLICY WORDING FOR FULL DETAILS OF THE COVER, LIMITATIONS AND EXCESSES, A SPECIMEN COPY OF WHICH IS AVAILABLE UPON REQUEST.

Cover	Sum Insured	Excess
Cancellation	Up to £1,500	Nil
Personal Accident	Up to £15,000 Death and corresponding Benefits £15,000 Death Benefit limited to £7,500 persons aged 66 and over at time of travel	Nil
Medical Expenses including Repatriation (only applicable to travel outside of the UK)	Up to £2,000,000	Nil
UK Additional Travelling Expenses	Up to £1,500	Nil
Medical Confinement Benefit	£10 per 24 hours up to £100 UK £15 per 24 hours up to £450 Channel Islands & Europe	Nil
Curtailement	Up to £1,500	Nil
Personal Property Including Money	Up to £1,500 in all. Single Article Limit £200/ Valuables £400 Personal Money Up to £200 Delayed Baggage (after 12 hours) Up to £100	Nil
Loss of Passport	Up to £200	Nil
Missed Departure	Up to £100 UK & £300 Europe	Nil
Travel Delay	Travel Delay up to £60 Cancellation (holiday abandonment) up to £1,500	Nil
Personal Liability	Up to £2,000,000	Nil
Legal Expenses	Up to £25,000	Nil

Health Conditions

The insurers shall not be liable for claims WHERE AT THE TIME OF TAKING OUT THIS POLICY AND BETWEEN THAT TIME AND YOUR DEPARTURE:

- a) You are aware of any medical condition or set of circumstances that could reasonably be expected to give rise to a claim (for example the state of health of a Close Relative, Business Associate or any person on whom Your travel plans depend).
- b) The Insured Person whose medical condition gives rise to a claim:
 - ii) Is receiving, or on a waiting list for, surgery, in-patient treatment or investigations in a hospital, clinic or nursing home.
 - iii) Is travelling against any health requirements stipulated by the carrier, their handling agents or other public transport provider.
 - iii) Is travelling against the advice of a Medical Practitioner or for the purpose of obtaining medical treatment abroad.
 - iv) Has been given a terminal prognosis.

Please note: If you are on medication at the time of travel, your medical condition(s) must be stable and well controlled.

If you are travelling outside of the UK You must notify the Change in Health helpline immediately if a change in health occurs (including any change to medication) between the date this policy is issued and your scheduled date of departure.

Please note this Holiday Travel Insurance Scheme is only available to residents of the United Kingdom.

SIGNIFICANT EXCLUSIONS RESIDENCY

If you or anyone else named on this policy has not been a resident in the UK for the past 6-months this policy cannot cover you.

In addition to the above the policy also contains the following main exclusions:

- Any costs of repatriation or evacuation as a result of You taking part in any excluded Hazardous Activities and Sports including dangerous expeditions or from an area which is considered by Insurers to be a War Risk or Civil Hazard area.
- Loss of or damage to money and valuables whilst left unattended or in/ from luggage in transit.
- Loss of or damage to telecommunications and motor vehicle related equipment and accessories.
- Travel against the advice of the carrier, any other public transport provider, the Foreign Office or the World Health Organisation.
- Any insurance event arising from You being the driver, rider or passenger of a quad bike, all-terrain vehicle or motorcycle when the insured person is not wearing a crash helmet, whether legally required locally or not.

Examples of these and other conditions and exclusions are contained within the policy wording, a specimen copy of which is available upon request. If after purchasing a policy from us should you find it does not meet your requirements you have 14 days from the date of issue or prior to travel, whichever is sooner, to cancel the policy and receive a full refund of your premium.

Protecting your information

We will only use your personal details in line with our Privacy Notice. This can be found on our website or is available in hard copy format upon request and you should read this carefully and contact us immediately if you have any queries. Your personal information includes all of the details you have given us to process your insurance policy (we will not ask for more information than is necessary). We may share your data with Third Parties for the provision and ongoing performance of your insurance policy. Your data may be transferred outside the UK. All of the personal information you supply to us will be handled strictly in accordance with the applicable Data Protection regulations and legislation.

Roberts Coaches Limited are an Appointed Representative of Wrightsure Services (Hampshire) Limited who are authorised and regulated by the FCA (their registration number is 311394) and which is permitted to advise on and arrange general insurance contracts. You can check these details online using the Financial Services Register (accessible from www.fca.org.uk) or by contacting the Financial Conduct Authority Consumer Helpline on 0800 111 6768.

Trading Charter

All coach package holidays in this brochure are subject to the Bonded Coach Holiday Group Trading Charter, a copy is available for inspection at our office, on line and will be sent with Confirmation of Booking invoice.

